

# PERFORMANCE™ HEAT PUMP WITH BASEPAN HEATER

38MAR



COOLING EFFICIENCY :

Up to 25.0 SEER

HEATING EFFICIENCY :

Up to 12.0 HSPF

COMFORT FEATURES :

Better

EMAIL PRODUCT INFO

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★★★★★ [39 Reviews](#)

5 ★	<input type="text"/>	32
4 ★	<input type="text"/>	5
3 ★	<input type="text"/>	1
2 ★	<input type="text"/>	1
1 ★	<input type="text"/>	0

## Overview

Designed for versatility and year-round comfort, the 38MAR achieves full heating capacity even as temperatures outside dip to 5° F (with the right combination of model size and matched indoor unit). This quiet, compact heat pump pairs with a variety of indoor units for a budget-friendly and flexible solution to your duct-challenged comfort needs. Part of our Performance™ Series, this model really delivers with features like variable speed operation for extra efficiency and reduced sound.

## Features

### STANDARD FEATURES

- 100% Heating Capacity at 5° F (-15° C)\*
- Inverter Compressor
- Up to 25.0 SEER cooling efficiency
- Up to 12.0 HSPF heating efficiency
- Available in 115V and 208/230V
- Built-in basepan heater
- Piping length 82-164' depending on unit capacity
- Refrigerant leakage detection
- Condenser high-temperature protection
- Quiet outdoor sound operation, as low as 52.5 decibels<sup>1</sup>

- 10-year parts limited and 10-year compressor limited warranties to the original purchasing owner upon timely registration<sup>2</sup>

<sup>1</sup> Quietest size within each model group during most common cooling operating condition.

<sup>2</sup> If properly registered within ninety (90) days after original installation, parts are warranted to the original purchaser for a period of 10 years. Otherwise, parts warranty is 5 years. For other applications a 7-year parts and 7-year compressor limited warranties apply. See warranty certificate for details.

\*Sizes 9-24 (208/230V). Dependent upon indoor unit combination.

# Specifications

## EFFICIENCY

- Up to 25.0 SEER
- Up to 15.0 EER
- Up to 12.0 HSPF
- Select sizes are ENERGY STAR<sup>®</sup> certified based on indoor unit pairing

## PERFORMANCE

- Outdoor sound: as low as 52.5 decibels<sup>1</sup>

## OUTDOOR OPERATING RANGE

- Cooling mode Min-Max DB: Range is -4° ~ 122° F (-20° ~ 50° C)
- Heating mode Min-Max DB: Range is -22° ~ 86° F - Sizes 9-24 (208/230V) -4° ~ 86° F (-20° ~ 30° C) – Sizes 9, 12 (115V) & 30, 36 (208/230V)

## LINE LENGTH

- Up to 164'

## TECHNOLOGY

- Inverter Compressor

## CAPACITIES

- 0.75 - 3 tons

## REQUIREMENTS

- 0.75 - 1 ton 115V
- 0.75 - 3 tons 208/230V

## AESTHETICS

- Heavy-gauge, galvanized steel construction
- Primed and coated with a 100% coverage, baked-enamel finish in white

<sup>1</sup> Quietest size within each model group during most common cooling operating condition.

# Documents

## DISPLAY DOCUMENTS FOR:

Residential

### BROCHURE



- 
- 2019 Carrier Ductless Catalog  
Published Date: 7/18/2019
  - Carrier 38MPRA Outdoor Unit Product Sheet (9/12/18/24k)(French)  
Published Date: 7/29/2019
  - Carrier 40MPHA Sizes 18/24 High Wall Product Sheet (French)  
Published Date: 7/29/2019
  - Carrier Ductless & VRF Product Family Trifold  
Published Date: 8/18/2017
  - Carrier Ductless 38MAR Product Sheet  
Published Date: 10/31/2016
  - Carrier Ductless Mid-Tier Consumer Fold-Out Brochure  
Published Date: 3/25/2019



- Garantie limitée applicable aux appareils biblocs sans conduit  
Published Date: 6/19/2018
- Limited Warranty for Ductless Split Units  
Published Date: 6/19/2018

## Works Well With



PERFORMANCE™ HIGH WALL INDOOR UNIT  
40MAQ



PERFORMANCE™ CASSETTE INDOOR UNIT  
40MBCQ

PERFORMANCE™ DUCTED INDOOR UNIT

40MBDQ



PERFORMANCE™ FLOOR CONSOLE INDOOR  
UNIT  
40MBFQ



COMFORT™ MULTI-FAMILY HOME FAN COIL  
FFM



COMFORT™ MULTI-FAMILY HOME FAN COIL  
FPM



# You Might Also Like



PERFORMANCE™ MULTI-ZONE HEAT PUMP  
WITH BASEPAN HEATER  
38MGR

# Ratings & Reviews

1-5 of 39 Reviews

★★★★★ - Review by Michel - July 30, 2019

**38MAR**

Great product, cools even my basement, which was not expected, thought it would be only the 1st floor

👍 Recommends this Product

Noise Level:  5

Warranty:  5

Features:  5

Comfort:  5

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★★★★★ - Review by Neil - July 27, 2019

**It Broke Down Once In The First Month But That Was An Installation Problem. Since Then It Has Been Keeping Us Very Cool In This Hot Summer!**

Love it

👍 Recommends this Product

Noise Level:  1

Warranty:  5

Features:  5

Comfort:  5

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★★★★★ - Review by Steve - July 8, 2019

### Great Product

Perfect heat and air unit for our 600 sq ft sunroom. We can now use this space all year long!

👍 Recommends this Product

Noise Level:  5

Warranty:  5

Features:  5

Comfort:  5

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★★★★★ - Review by Wynn - July 3, 2019

### Wynn

Meeting all Carrier expectations

👍 Recommends this Product

Noise Level:  5

Warranty:  5

Features:  5

Comfort:  5

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★★★★★ - Review by Anthony - June 28, 2019

### New Install..

We like Carrier products

👍 Recommends this Product

Noise Level:  5

Warranty:  5

Features:  4

Comfort:  5

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